



## Enforcement Undertaking Summary

### Electric Vehicles (Smart Charge Points) Regulations 2021

An Enforcement Undertaking is a commitment by a business to undertake specific actions within a specified timeframe.

The Office for Product Safety and Standards ('OPSS') has accepted an Enforcement Undertaking under paragraph 20, Schedule 2 to the Electric Vehicles (Smart Charge Points) Regulations 2021 ('the Regulations') as summarised below:

Date Enforcement Undertaking starts	30 December 2022
Date by which all actions specified in the Enforcement Undertaking must be completed	31 December 2023

<b>Name of business:</b>	Zaptec UK Limited
<b>Company registration number:</b> (if applicable)	13185808
<b>Address:</b> (including postcode)	5 Barber Street Broseley TF12 5NR

<b>Model(s) or type(s) of charge point covered by the Enforcement Undertaking</b>
1. Zaptec Pro
2. Zaptec Go (UK 7kW variant)
3. Zaptec Go (EU 22kW variant)
<b>Technical requirement(s) addressed in the Enforcement Undertaking</b>
1. Regulation 12 (Security)

# Enforcement Undertaking

Model or Type of charge point	Breach(es)	Action(s)	Completion Date
<b>Action(s) to secure that the breach(es) do not continue or recur.</b>			
Zaptec Go(UK 7kW variant and EU 22kW variant)	Schedule 1 Paragraph 3.4.a-b	Updating of the boot loader and associated firmware to enable Secure Boot mechanisms.	31 March 2023
Zaptec Go (UK 7kW variant and EU 22kW variant)	Schedule 1 Paragraph 4.1.a	Add device-level encryption to ensure that any security credentials are protected by using esp-idf implementation of flash and NVS encryption.	31 March 2023
Zaptec Go (UK 7kW variant and EU 22kW variant)	Schedule 1 Paragraph 10	Addition of security logging as specified in Clause 10.	31 March 2023
Zaptec Go (EU 22kW variant)	Schedule 1 Paragraph 9.a	Addition of tamper detection hardware sensor.	30 April 2023
Zaptec Pro	Schedule 1 Paragraph 10	Addition of security logging as specified in Clause 10.	30 June 2023
Zaptec Pro	Schedule 1 Paragraph 9.a	Addition of tamper detection hardware sensor.	31 August 2023
Zaptec Pro	Schedule 1 Paragraph 3.4.a-b	Updating of the boot loader and associated firmware to enable Secure Boot mechanisms.	31 December 2023
Zaptec Pro	Schedule 1 Paragraph 4.1.a	Add encryption to ensure that any security credentials are protected using robust measures.	31 December 2023
<b>Action(s) to secure the restoration of the position, in so far as possible, to what it would have been if the breach(es) had not been committed.</b>			
Zaptec Pro	Schedule 1 Paragraph 9.a	The Zaptec app will be updated to provide this functionality and will be made available to all charge point owners.	31 March 2023
Zaptec Go (UK 7kW variant and EU 22kW variant)	Schedule 1 Paragraph 9.a		

**Action(s) (including the payment of any sums of money) to benefit any third parties affected by the breach(es).**

No actions offered.

**How the statement of compliance will reflect the areas of compliance with the Regulations, and any areas of non-compliance, for the respective charge point:**

A reference to the Enforcement Undertaking will be made in the statement of compliance.